

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Philip T. Kortum et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL
MANAGEMENT

App. No.: 10/753,097 Filed: January 7, 2004

Examiner: HASSAN, Rashedul Art Unit: 2179

Customer No.: 84326 Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

MS: AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE (37 C.F.R. §1.312)

Dear Sir:

This Amendment is being submitted following the Notice of Allowance mailed on July 23, 2009, and prior to payment of the issue fee.